

**1999 Protegé with FMS Audio
Rear Speaker
[Recall #98011]**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has determined that a defect, which relates to motor vehicle safety, exists in certain 1999 Protegé vehicles equipped with the FMS audio system. If you are the recipient of this notice, your vehicle may be included in this campaign.

What is the problem?

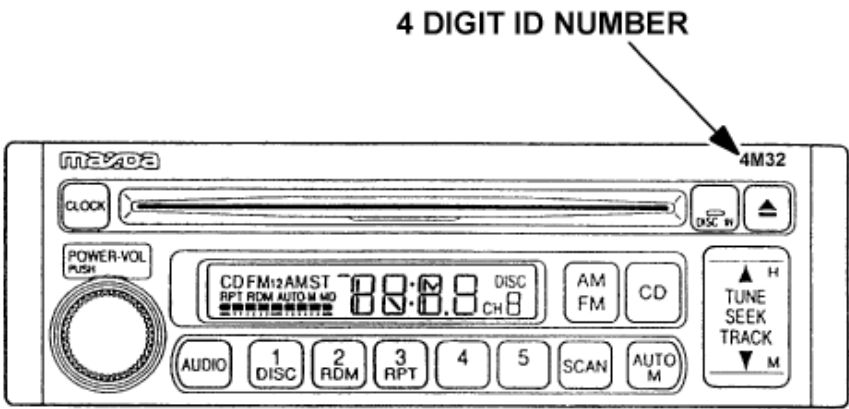
If the vehicle is operated at low speed in a hot and humid environment with the window open and the air conditioning and audio on, condensed water from the air conditioning duct surface may drip into the audio unit and cause a short circuit. If the short circuit occurs at one specific set of terminals, the rear right speaker can overheat and in some cases catch fire.

Note: Only audio units with an ID number beginning with the number "4" are affected. In order to determine whether your vehicle is equipped with the FMS audio unit, you can check the faceplate for the 4-digit ID number. Please refer to the diagram to determine the location of the ID number. **If the first digit of the ID number does NOT begin with "4", this recall does NOT apply to your vehicle.**

Location of 4-Digit ID:

ID Number **does begin** with the number "4": Repair is necessary. Please contact your dealer.

ID Number **does not begin** with the number "4":
No repair is necessary.



(Example: FMS audio unit shown)

What will Mazda do?

Your Mazda dealer will inspect your vehicle, and if necessary, install an aluminum shield to prevent moisture entry into the radio at **no cost to you**. This inspection/replacement should take about a half an hour; however, **it may take longer depending on the service workload at your dealership.**

What should you do?

If your audio unit ID number begins with the number "4", please make an appointment with any authorized Mazda dealer to have your vehicle repaired. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you have already paid for replacement of the rear right speaker?

If you have already paid for replacement of the rear right speaker and can provide evidence that the speaker failed as a direct result of moisture dripping into the FMS audio unit, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our on-line dealer locator at www.mazdausa.com/dealers or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, it is customary for the current owner of record to be responsible for completing the enclosed "Change of Address/Ownership" prepaid postcard, so that we may update our records. Your cooperation and timely response would be greatly appreciated.

If you are the lessor of a subject Mazda vehicle, we strongly encourage you to forward this recall notification to the lessee, as it is critical that the current driver of the vehicle is notified of the recall program.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4236.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

I. Requirements for Reimbursement

You must meet **all** of the following requirements to be eligible to receive reimbursement:

1. **You must have Recall #98011 performed at an authorized Mazda dealer prior to requesting reimbursement.**
2. You own or have owned a subject vehicle within the following VIN range:

1999 Mazda Protégé: JM1BJ22***0 100052 – JM1BJ22***0 127537
(Note: “*” can be any number or letter)
3. You have identified that the first digit of the audio unit ID number **does begin** with the number "4" and the speaker failure was caused by moisture entry into the FMS audio unit (shorted out). Any other type of audio or speaker failure will not be considered for reimbursement under this recall campaign.
4. The repair has been paid for prior to receiving this letter.
5. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Repair of the rear right speaker
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number (chassis number)
 - Earlier date of either first use or retail delivery of the vehicle
 - Repair date
 - Repair mileage
 - Name, address and telephone number of the authorized Mazda Dealer where such repairs were performed
6. Mail this reimbursement application form in the enclosed envelope (before December 2001) to:

**Mazda North American Operations
P.O. Box 5049
El Toro, CA 92630**

II. Procedure for Reimbursement Request

Once your vehicle has been inspected or repaired by an authorized Mazda dealer, you may apply for reimbursement by submitting the following:

1. Complete the reimbursement application form found on the reverse side of this page.
2. Mail the reimbursement application form together with a legible copy of the paid repair order and/or invoice using the enclosed envelope before December 2001.
3. Retain copies of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Mazda will return reimbursement application forms that are incomplete, illegible or sent without the legible copy of the paid repair order or invoice. Please allow 6-8 weeks for processing.

(SEE REVERSE SIDE FOR APPLICATION FORM)

