



Program Start September 1995

**1995 Protege  
Airbag System  
[Special Service Program - SSP 26]**

**TO:** All **Mazda** Dealers

**ATTENTION:** All General Managers, Service Managers, and Parts Managers

**SUBJECT:** **Special Service Program – SSP26**  
1995 Protege - Airbag System

Dear **Mazda** Dealer:

**Mazda Motor Corporation** has decided to conduct a Special Service Program for replacement of the tie down hooks on certain 1995 Protege models.

The 1995 Protege is equipped with driver and passenger side airbags which comprise the supplemental restraint system. The airbags are designed to inflate during a frontal collision that is at least moderate in force.

**Mazda** has learned of cases in which the airbags have inflated as the result of the tie down hooks striking a curb or pavement. These cases usually occur if the vehicle travels off the side of the road, over a curb, or through a deep pothole. In some of these cases, the airbag inflation was probably not necessary to protect the driver or the passenger.

The modification of the tie down hooks will significantly reduce the likelihood of any unnecessary airbag inflation, minimizing the inconvenience and cost associated with nonessential airbag deployment.

Detailed information regarding this program is provided in Attachment I, repair procedures are shown in Attachment II.

**Please complete this Special Service Program for all affected new and used vehicles in your inventory prior to sale or lease.**

Please make certain that the appropriate personnel in your dealership are familiar with the details of this program for responding to customer inquiries. Should you have any questions, please contact the **Warranty Hotline at (800) 622-6779**.

We apologize for any inconvenience this program may cause you and your personnel. Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,

**Mazda North American Operations**

**CONDITION OF CONCERN**

The 1995 Protege is equipped with driver and passenger side airbags which comprise the supplemental restraint system. The airbags are designed to inflate during a frontal collision that is at least moderate in force.

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**SUBJECT VEHICLES**

Model Year & Model	VIN Range
1995 Protégé	JM1BA141*S0100001 – JM1BA141*S0153593
	JM1BA142*S0100001 – JM1BA142*S0153593

“\*” can be replaced with any number or the letter “X”

**OWNER NOTIFICATION**

Owners of subject vehicles will be notified between September 5 and 15, 1995 by first class mail.

**PARTS INFORMATION**

Part Description	Part Number	Quantity
Tie Down Hook	BC1D-53-364A-TT	2
Authorized Modification Label	9999-95-065A-00	1

Authorized Modification Labels are supplied at no charge and are available in 8 1/2" x 11" sheets containing 18 labels. Please use M-Net to order labels.

Please verify that you have the necessary parts before making an appointment to perform the Special Service Program on a customer's vehicle.

**REPAIR PROCEDURES**

Please refer to Attachment II.

**WARRANTY INFORMATION**

	Tie Down Hook Replacement
Warranty Code Type	R
Symptom Code	99
Damage Code	99
Process Number	A5053A
Part Number Main Cause	BC1D-53-364A-TT
Part Quantity	2
Labor Operation	XX0769RX
Labor Hours	0.5

## 1995 PROTEGE [SSP26] - TIE-DOWN HOOK REPLACEMENT PROCEDURE

### A. INSPECTION AND VERIFICATION

1. Verify the VIN is within following VIN Range

Model Year & Model	VIN Range
1995 Protégé	JM1BA141*S0100001 – JM1BA141*S0153593
	JM1BA142*S0100001 – JM1BA142*S0153593

- If vehicle is within the above ranges, proceed to STEP 2.
- If vehicle is not within the above ranges, return it to the customer or inventory.

2. Perform a **Warranty Vehicle Inquiry** using your **MDCS System** and inspect vehicle for an Authorized Modification Label **SSP26** attached to the drivers side door. Refer to illustration.

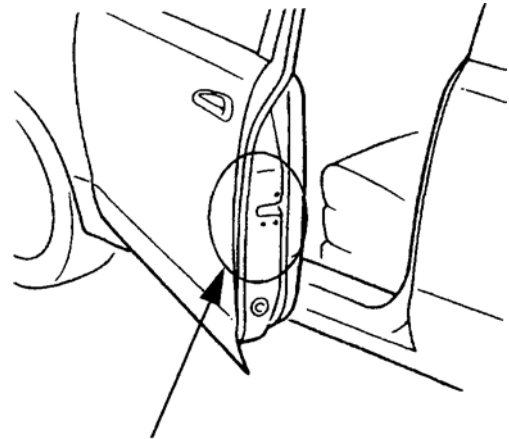
**Note:** Be sure to verify the SSP number as the vehicle may have multiple

- If **MDCS** displays **SSP26 Open** and an Authorized Modification Label is **not present**, the recall has not been performed. Proceed to "**B. REPLACEMENT OF TIE-DOWN HOOKS** "
- If **MDCS** displays **SSP26 Open** and an Authorized Modification Label is **present**, contact the **Warranty Department at (800) 662-6779**. They will update the vehicle history.
- If **MDCS** displays **SSP26 Closed** and an Authorized Modification Label is **not present**, proceed to "**C.AUTHORIZED MODIFICATION LABEL INSTALLATION.**"
- If **MDCS** displays **SSP26 Closed** and an Authorization Modification Label is **present**, the recall has already been completed. Return the vehicle to the customer or inventory
- If **MDCS** does not display **SSP26 Open** or **SSP26 Closed**, this recall does not apply to the vehicle. Return vehicle to the customer or inventory

### B. REPLACEMENT OF TIE-DOWN HOOKS

1. Lift the vehicle on a hoist.
2. Remove the parts listed below and slide the front portion of the outer wheel well downward. Refer to Fig. 2.

Fasteners (3)  
Bolt (1)  
Nut (1)



Inspect This Area For SSP26 Label

Fig.-1

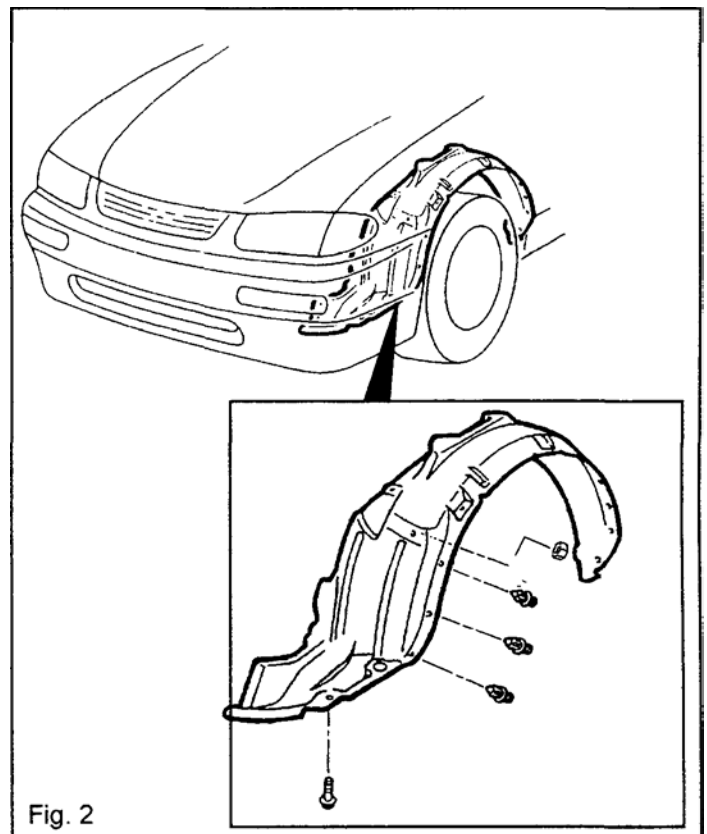
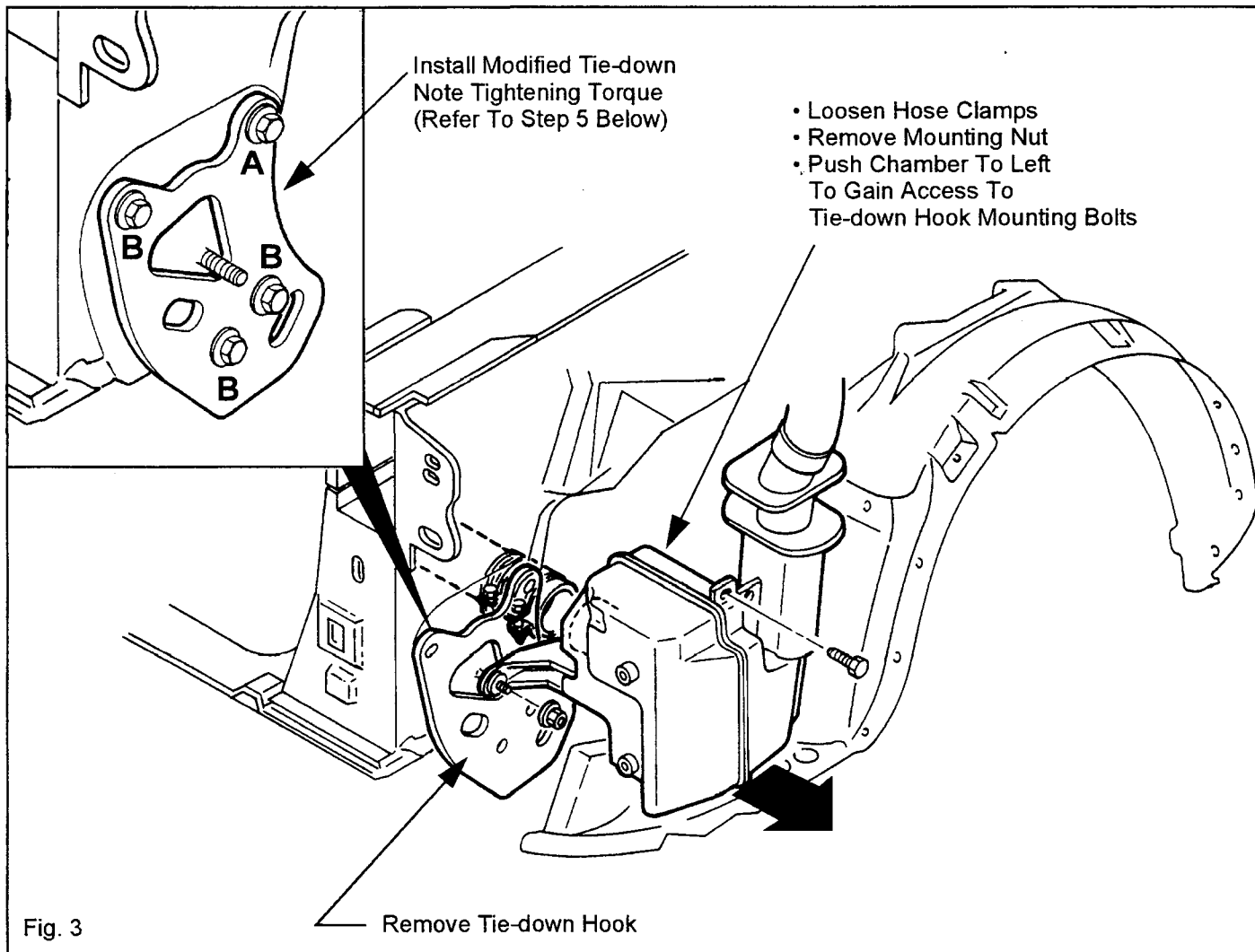
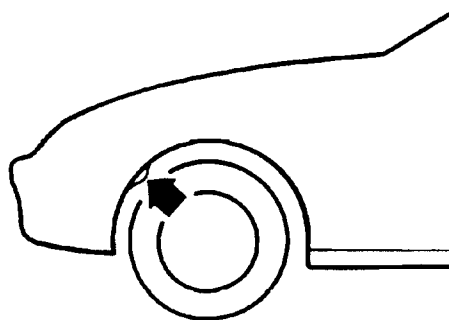


Fig. 2

## 1995 PROTEGE [SSP26] - TIE-DOWN HOOK REPLACEMENT PROCEDURE



3. Remove the resonance chamber mounting nut and move the chamber to the left side of the vehicle.
4. Remove the four (4) tie-down hook bolts (left side) and remove the tie-down hook.
5. Install the modified tie-down hook (p/n BC1D 53 364ATT). Refer to Fig. 3 **Tightening Torque Bolt "A":** 4.4 - 6.9 kgf-m (32 - 50 ft-lbs)  
**Tightening Torque Bolts "B"** 3.7 - 5.5 kgf-m (27 - 39 ft-lbs)



Outer Wheel Well Should Not Exceed From Fender

6. Install resonance chamber and outer wheel well.  
**NOTE:** Install outer wheel well along fender, do not allow to extend past fender. Refer to Fig. 4
7. Remove and replace tie-down hook on right side.

Fig. 4

### C. AUTHORIZED MODIFICATION LABEL INSTALLATION

1. Install Authorized Modification Label on driver's side door. Refer to Fig. 1.